



OMAN WATER WEEK
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Sultanate of Oman
Ministry of Agriculture, Fisheries
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Workshop Four

Executing Oman Digital Strategy for Water

Presented by: **ORACLE**
Energy and Water

24 January 2024
01:30 pm - 04:30 pm

Speakers



Fahad Issa Al Harrasi
ICT General manager
Nama Water Services



Mounir Boukadidi
Regional Director
Oracle Energy & Water MEA



Michel Salloum
Senior Cloud Solution
Architect
Oracle



Eng. Abdullah Al Naimi
Chief Operations Officer
Nama Water Services



Eng. Teeba Al Harrasi
Operational Performance Engineer
Nama Water Services

Workshop topics

Part One - Oman Water Strategy & Industry good practices

- Opening executive keynote – Oman Water Strategy, by Mr. Fahad Al Harasi, Act. ICT GM, Nama Water Services
- Executive note Industry Technology Practices, by Dr. Mounir Boukadidi, Regional Director Oracle Energy & Water
- Master Class Groups forming

Part Two: Brainstorming session : Customer Service/Experience

- Keynote on Customer Service, by Mr. Sebastien Lesur , Chief Operating Officer, Suez
- 3 Key Questions & Group Brainstorming
- Summary of the findings

Part Three: Brainstorming session : Non-Revenue Water

- Keynote on Non-Revenue Water & presenting the topic for discussion (Proposed speaker Teeba Marzouq Abdullah Al Harrasi)
- 3 Key Questions & Group Brainstorming
- Summary of the findings

Part Four: Capacity Building for Oman Water Sector

- Keynote on capacity building & Oman Cloud Region, Oracle Executive Michel Salloum
- Summary of the Master Class Session & Call to Action

